



2015 National Capital Business Ethics Awards  
Judge's Comments  
Small Company Category  
Recipient: Chandler's Plumbing and Heating

Good morning. Thank you all for being here today.

It was a hard choice to select one company when each demonstrated a commitment to ethical behavior and culture through such great nomination packages for all of the companies submitted. The mere fact that your company was submitted made you a "winner" in ethical compliance. However, since we had to choose a company, there was one that stood out among the rest as my co-judge, Nancy and I went through the selection process.

The challenge through this process was to discern between customer service and ethical behavior which is different. Through the interview process, it became evident of which company had encountered issues that demonstrated a higher ethical commitment and how it was driven from the top down.

This company was Chandler Plumbing... It was evident that ethical behavior was grass root and driven from the owner down. Each employee interviewed clearly were committed to the owner's commitment to ethical behavior in dealing with employees and customers.

Congratulations Chandler Plumbing.